

# Chargeback Credit Memo Request Form

Date: 4/7/2020 Chargeback Case #: CB2000312

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3605986-COMP Cust. PO #: 17587963

Check #: 2202188 Invoice #: \_\_\_\_\_

AR Ref #: 12158838

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback Validated. Carrier (Central Transport) did not pick up as scheduled, resulting in late shipment.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_