

# Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB2000308

Credit Memo Amount: \$547.50

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3596687-COMP Cust. PO #: 17196432

Check #: 2202188 Invoice #: \_\_\_\_\_

AR Ref #: 12158828

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Maronda Pierce,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - GS1-128 labels did not scan due to abrasion to the labels during transporting of freight to the destination. Based on the picture proof the labels were scuffed we have no other option but to validate it.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_