

Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000307

Credit Memo Amount: \$98.30

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4930450-1QVAR 4930455-1QVAR
4930313-1QVAR 4930340- Cust. PO #: 16445458 16445493 16445498 16445573
16445663 16957

Check #: 2202188 Invoice #: _____

AR Ref #: 12158848

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP PARTIALLY PAID \$145.13 THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____