

# Chargeback Credit Memo Request Form

Date: 3/25/2020 Chargeback Case #: CB2000306

Credit Memo Amount: \$33.57

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3598385-COMP 3598386-COMP Cust. PO #: 16684889 16445607 16445653

Check #: 2202188 Invoice #: \_\_\_\_\_

AR Ref #: 12158830 12158832

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - PO 16445607 shipped 10/24/2019 after the 10/8/2019 cancel/In DC date.  
PO 16684889 shipped 10/28/2019 after the 10/22/2019 cancel/In DC date.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_