

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2000305

Credit Memo Amount: \$3,560.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4880743 4880745 4880748 4880749 Cust. PO #: 8255869 8255726 8255275 8254109

Check #: 1857571 Invoice #: _____

AR Ref #: 12159602

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: LGT Division Name: Lighting(80)

Violation Description: Short Shipment

Detailed Description: POD W STREET ADDRESS REQUIRED/Short

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Disputed twice but both denied. Per Macy's we are failed to provide a valid POD. The PO's shipped via G n P Trucking 9/18/2019. Per the carrier they do not have a POD on file to provide for the shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____