

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000301

Credit Memo Amount: \$73.92

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5993804070_1-DR5958686810_1 Cust. PO #: see attached

Check #: 75026 Invoice #: _____

AR Ref #: 89726

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____