

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000300

Credit Memo Amount: \$367.20

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R290093221SHTG/R700238281SHTG Cust. PO #: 12435836/12531732

Check #: 75026 Invoice #: _____

AR Ref #: 12159566

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____