

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000299

Credit Memo Amount: \$587.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10299596/10299613 Cust. PO #: 12728611/12731606

Check #: 75026 Invoice #: _____

AR Ref #: 12159572

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label
No GS1-128 label on carton

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - label were not placed in the correct position per Kohl's shipping guideline. WOD has reviewed this with their floor staff and corrective action has been taken in place. Also communicated with Ron that the Kohl's label placement guideline storyboard is placed in WOD as well.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____