

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB2000295

Credit Memo Amount: \$101.43

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1200101460 1200122232 1200122233 Cust. PO #: 62650103 62604904 62629203

Check #: 563068 Invoice #: _____

AR Ref #: 12159460

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge back Validated. Late shipment occurred due to carrier failure - did not inform DLS on time

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____