

# Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000288

Credit Memo Amount: \$119.68

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4944903-1PVAR 4945063-1PVAR  
4944905-1PVAR 4944906- Cust. PO #: 16957263 16957270 16957277 16957280  
16957298 16957

Check #: 2202188 Invoice #: \_\_\_\_\_

AR Ref #: 12158840

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: 01 / Pricing Error

Investigator: Jade He,Linda Di

Responsible Party: US Production

Note: Disputed in February and it has been over 3 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_