

# Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB2000287

Credit Memo Amount: \$19.98

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 714748761-1NEG Cust. PO #: 6723787C

Check #: 2202188 Invoice #: \_\_\_\_\_

AR Ref #: 12158822

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: \_\_\_\_\_

Responsible Party: US Production

Note: less than \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_