

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2000280

Credit Memo Amount: \$2,731.58

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30567777SC 30623101SC 30762293SC 30841705SC 307050 Cust. PO #: 235RI95P 6BMTL29K 58L87O8A 771L9VKS 6A5FMETM 11913

Check #: 116887198 116939845 Invoice #: _____

AR Ref #: 89516 89512 89529

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: After disputing these 3 times, Amazon paid us back \$1461.36 denied the rest. They were shortages from shipment in 2019 and we have no other evidence to re-challenge.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____