

Chargeback Credit Memo Request Form

Date: 3/12/2020 Chargeback Case #: CB2000277

Credit Memo Amount: \$497.93

Customer ID: ROOMECOM Customer Name: Rooms To Go

Chargeback Ref #: 31682164 31814002 Cust. PO #: SE-14329042I TX-8987325

Check #: _____ Invoice #: 51725509 51854629

AR Ref #: 89594

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: Per customer, they didn't received shipment for these two order

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: VALID PER SV3 INVESTIGATION THEY CANNOT FIND BOL WHICH PROVES IT HAS BEEN SHIPPED

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____