

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000272

Credit Memo Amount: \$206.66

Customer ID: ROSSPET Customer Name: Ross Stores, Inc.

Chargeback Ref #: 4940109 Cust. PO #: 1928176

Check #: 410126 Invoice #: _____

AR Ref #: 12158792

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Concealed Shortage/Error

Detailed Description: shortage

Investigator: Mindy Yang

Responsible Party: China Production

Note: Dispute denied by Ross, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____