

Chargeback Credit Memo Request Form

Date: 1/23/2020 Chargeback Case #: CB2000270

Credit Memo Amount: \$49.36

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4953399-1QVAR 4934158-1QVAR
4966266-1QVAR Cust. PO #: 6176853K 7141260C 7205941C

Check #: 2202188 Invoice #: _____

AR Ref #: 12158816

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: less than \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____