

# Chargeback Credit Memo Request Form

Date: 5/15/2020 Chargeback Case #: CB2000269

Credit Memo Amount: \$1,352.87

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4930383-1QVAR 4953906-1QVAR  
4930382-1QVAR 4927824- Cust. PO #: 6081764K 6166359K 7092182C 7109085C  
7141849C 71436

Check #: 2202188 Invoice #: \_\_\_\_\_

AR Ref #: 12158814

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP partially paid \$3,643.98 then denied the rest.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_