

# Chargeback Credit Memo Request Form

Date: 2/4/2020 Chargeback Case #: CB2000268

Credit Memo Amount: \$285.04

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30995735SCRPC Cust. PO #: 8M6O7PBJ

Check #: 116756420 Invoice #: \_\_\_\_\_

AR Ref #: 89127

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Snowy (Jie) Chen

Responsible Party: Warehouse-SAV/SV2

Note: VALID - shortage claim. we shipped 8 less.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_