

# Chargeback Credit Memo Request Form

Date: 1/29/2020 Chargeback Case #: CB2000267

Credit Memo Amount: \$244.00

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS201764440/CS201925007 Cust. PO #: CS201764440/CS201925007

Check #: 2481914 Invoice #: \_\_\_\_\_

AR Ref #: 12159409

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: valid per Ying: all wayfair missing parts chargeback are approved by Hellen, per Roger.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_