

# Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB2000257

Credit Memo Amount: \$1,059.18

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183164421-CS200287946 Cust. PO #: see attached

Check #: 2481914 Invoice #: \_\_\_\_\_

AR Ref #: 89484

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. Not cost effective to recover.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_