

Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB2000253

Credit Memo Amount: \$70.60

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10747283 Cust. PO #: 90844187

Check #: 1122357 Invoice #: _____

AR Ref #: 89162

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: invoice#S51214977 - 12/30/2019 - confirmed never shipped

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-FEDEX

Note: VALID - FEDEX didn't pick up the package from warehouse.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____