

Chargeback Credit Memo Request Form

Date: 4/6/2020 Chargeback Case #: CB2000245

Credit Memo Amount: \$500.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0095155 Cust. PO #: 0003916222

Check #: 3882501 Invoice #: _____

AR Ref #: 12159408

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back validated. Due to system outage on originally scheduled ship date of Friday 12/13/19, pick-up had to be pushed out to Monday. However, distribution was not notified as required. Please note: OP Coordinator was not in office this day, and was never advised of the situation.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____