

Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB2000243

Credit Memo Amount: \$205.72

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS200412950-CS201339242 Cust. PO #: see attached

Check #: 2476477 Invoice #: _____

AR Ref #: 89334 89336

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but did not find item cost effective to retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____