

Chargeback Credit Memo Request Form

Date: 1/23/2020 Chargeback Case #: CB2000242

Credit Memo Amount: \$79.91

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS201630777 Cust. PO #: CS201630777

Check #: 2476477 Invoice #: _____

AR Ref #: 89340

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____