

Chargeback Credit Memo Request Form

Date: 1/23/2020 Chargeback Case #: CB2000241

Credit Memo Amount: \$76.55

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS201876036 Cust. PO #: CS201876036

Check #: 2476477 Invoice #: _____

AR Ref #: 89340

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____