

# Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB2000237

Credit Memo Amount: \$611.02

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS195366623 Cust. PO #: CS195366623

Check #: 2475145 Invoice #: \_\_\_\_\_

AR Ref #: 89317

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_