

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB2000203

Credit Memo Amount: \$206.66

Customer ID: ROSSPET Customer Name: Ross Stores, Inc.

Chargeback Ref #: 05424529 Cust. PO #: 1928176

Check #: 410126 Invoice #: 4940109

AR Ref #: 12158792

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Concealed Shortage/Error

Detailed Description: shortage

Investigator: Mindy Yang

Responsible Party: China Production

Note: Disputed in Jan 2020 but Ross never paid us back or respond. Open over 4 months - request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____