

# Chargeback Credit Memo Request Form

Date: 5/21/2020 Chargeback Case #: CB2000198

Credit Memo Amount: \$268.00

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: C470102200025 Cust. PO #: 55413092 55374321 56031104 55372495  
55262452 55798

Check #: 1012391 Invoice #: \_\_\_\_\_

AR Ref #: 88846

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: RC47 Shipping FedEx Ground instead of FedEx Home Delivery

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: E-COM

Note: Disputed in January and it has been over 4 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_