

# Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB2000196

Credit Memo Amount: \$107.71

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30892315SC Cust. PO #: 2PEXOJHA

Check #: 116376728 Invoice #: \_\_\_\_\_

AR Ref #: 88900

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid per Stephanie, SV3 did not ship.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_