

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB2000195

Credit Memo Amount: \$585.82

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30622829SC 30679907SC Cust. PO #: 3CRI3FSM 7SBCXKGH

Check #: 116376728 Invoice #: _____

AR Ref #: 88900

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$275.05 denied the rest. We do not have other evidence to re-challenge. Request credit to close since this is over 120 days

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____