

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2000193

Credit Memo Amount: \$498.52

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30613251SC 30613859SC Cust. PO #: 42OZL8DA 24E3Y94K

Check #: 116223906 Invoice #: _____

AR Ref #: 88745

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____