

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000192

Credit Memo Amount: \$141.71

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4641540112 5205537612 5205537613 7321299612 Cust. PO #: 46415401 52055376 52055376 73212996

Check #: 1854488 Invoice #: 31691737 30552851 30552851 30976404

AR Ref #: 89135

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____