

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000191

Credit Memo Amount: \$722.79

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1453531112 1510239412 1684385912 Cust. PO #: 14535311 15102394 16843859

Check #: 1854488 Invoice #: 31622276 31410890 31427596

AR Ref #: 89135

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_