

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2000174

Credit Memo Amount: \$622.71

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084436264VCBSINV Cust. PO #: _____

Check #: 116269128 Invoice #: _____

AR Ref #: 88772

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: Overage PO units, POs: 3, Issues total: 21

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: DISPUTE DENIED - Amazon have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____