

# Chargeback Credit Memo Request Form

Date: 1/16/2020 Chargeback Case #: CB2000168

Credit Memo Amount: \$120.33

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA197635284/CS202662448 Cust. PO #: CA197635284/CS202662448

Check #: 2468280 Invoice #: \_\_\_\_\_

AR Ref #: 89037

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit and did not find item cost effective to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_