

Chargeback Credit Memo Request Form

Date: 1/17/2020 Chargeback Case #: CB2000167

Credit Memo Amount: \$371.66

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS195169041/CS200104168/CS198142155/CS201808300 Cust. PO #: CS195169041/CS200104168/CS198142155/CS201808300

Check #: 2468280 Invoice #: _____

AR Ref #: 89035

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____