

Chargeback Credit Memo Request Form

Date: 1/29/2020 Chargeback Case #: CB2000165

Credit Memo Amount: \$244.92

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS201702072/CS201764440 Cust. PO #: CS201702072/CS201764440

Check #: 2468280 Invoice #: _____

AR Ref #: 12158919

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: valid per Ying: all wayfair missing parts chargeback are approved by Hellen

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____