

Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB2000162

Credit Memo Amount: \$648.78

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 4940027 Cust. PO #: 002621015429

Check #: 001 00035373592020 Invoice #: 4940027

AR Ref #: 12158650

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: _____

Investigator: Sophia Zhang

Responsible Party: Reclaim to Customer

Note: Customer partially paid \$9341.39 then denied the rest.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____