

Chargeback Credit Memo Request Form

Date: 1/17/2020 Chargeback Case #: CB2000159

Credit Memo Amount: \$148.84

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS202413220/CS203125160 Cust. PO #: CS202413220/CS203125160

Check #: 2464101 Invoice #: _____

AR Ref #: 88992

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____