

Chargeback Credit Memo Request Form

Date: 1/20/2020 Chargeback Case #: CB2000154

Credit Memo Amount: \$768.68

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS200778256/CS200989278/CS202770523 Cust. PO #: CS200778256/CS200989278/CS202770523

Check #: 2461964 Invoice #: _____

AR Ref #: 89004

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS did not recover the item as it was not cost effective.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____