

Chargeback Credit Memo Request Form

Date: 1/16/2020 Chargeback Case #: CB2000153

Credit Memo Amount: \$51.73

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS195898681 Cust. PO #: CS195898681

Check #: 2461964 Invoice #: _____

AR Ref #: 89002

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but did not find it cost effective to retrieve item.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____