

Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB2000150

Credit Memo Amount: \$1,654.50

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS191715916-CS199040765 Cust. PO #: see attached

Check #: 2464561 Invoice #: _____

AR Ref #: 89022

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____