

Chargeback Credit Memo Request Form

Date: 1/17/2020 Chargeback Case #: CB2000148

Credit Memo Amount: \$525.34

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS189333436 Cust. PO #: CS189333436

Check #: 2456102 Invoice #: _____

AR Ref #: 88976

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Missing parts CS confirmed with warehouse that the headboard was not loaded.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____