

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000146

Credit Memo Amount: \$300.00

Customer ID: NEX Customer Name: Nexcom

Chargeback Ref #: VC285671 Cust. PO #: 0020784701

Check #: 7639242 Invoice #: _____

AR Ref #: 12158907

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Freight

Detailed Description: no pack slip in/outside carton

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Valid. Recently corrective action has been taken. Shipping team has been putting packing list on carton. Ron is also made aware of this issue

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____