

Chargeback Credit Memo Request Form

Date: 4/7/2020 Chargeback Case #: CB2000145

Credit Memo Amount: \$528.52

Customer ID: NEX Customer Name: Nexcom

Chargeback Ref #: CB6561SD Cust. PO #: 0020868/27 0034234901 0020868026

Check #: 7639242 Invoice #: _____

AR Ref #: 12158907

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: failed to consolidate

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: per WOD Chargeback Validated. Investigation has revealed that orders were not consolidated as required. This had been discussed with processor to ensure total compliance to customer requirements going forward.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____