

Chargeback Credit Memo Request Form

Date: 8/7/2020 Chargeback Case #: CB2000144

Credit Memo Amount: \$1,928.80

Customer ID: NEX Customer Name: Nexcom

Chargeback Ref #: 4928898CM Cust. PO #: 0034361544

Check #: 7639242 Invoice #: _____

AR Ref #: 12158907

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: no merchandise received

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: DISPUTED BUT DENIED, ACCORDING TO NEXCOM:
The merchandise on this PO#34361544 was refused. We did not receive. If you look at all your back up there are no signatures on any of them. The last One has a carrier signature but there is nothing on any of them that shows me it was received by our warehouse. Also, this is a 2019 invoice and I Will be unable to get receiving from our warehouse.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____