

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000143

Credit Memo Amount: \$431.09

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS193091008/CS193168870/CS194296390/CS197094354 Cust. PO #: CS193091008/CS193168870/CS194296390/CS197094354

Check #: 2453660 Invoice #: _____

AR Ref #: 88525

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: lost in transit

Investigator: Dung (David) Pham

Responsible Party: 3rd-UPS

Note: VALID - tracking showed no status update after 48 hours, likely order never shipped, CS has approved credit

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____