

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000142

Credit Memo Amount: \$348.19

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4912146712 4912146713 4912146714 Cust. PO #: 49121467 63068356  
6306835612

Check #: 1846408 Invoice #: 30511427 30767644

AR Ref #: 87855

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_