

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000141

Credit Memo Amount: \$518.93

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6909543212 7410619612 7469669812 7484542912 Cust. PO #: 69095432 74106196 74696698 74845429

Check #: 1849251 Invoice #: 30908971 30999301 31026055 31012400

AR Ref #: 88143

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____