

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB2000140

Credit Memo Amount: \$102.08

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6909543212 7410619612 7469669812 7484542912 Cust. PO #: 69095432 74106196 74696698 74845429

Check #: 1849251 Invoice #: 30908971 30999301 31026055 31012400

AR Ref #: 88143

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham

Responsible Party: E-COM

Note: VALID - Bloomingdales/Macy's standard full credit for return per sales team agreement.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_