

Chargeback Credit Memo Request Form

Date: 2/6/2020 Chargeback Case #: CB2000139

Credit Memo Amount: \$1,772.83

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10236423 Cust. PO #: 12390439

Check #: 68651 Invoice #: _____

AR Ref #: 12158727

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: SKU shipped less than order quantity

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid per Maronda/Stephanie: The PO short shipped due to not being able to locate all of the inventory to perform the rework.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____